

REGULATIONS FOR THE PURCHASE OF TECRACOIN CRYPTOCURRENCY ON
__<https://app.tecra.space>__

1. These Regulations set out the principles and rules for the provision of services of Purchase of cryptocurrency TecraCoin on the website <https://app.tecra.space>, as well as the mutual rights and obligations of the parties to the Agreement and the principles of liability, complaint procedure.
2. The condition of using the Purchase service is reading these Regulations and acceptance of their content by the Customer, as well as reading the Privacy Policy
3. The entity providing the Purchase service is Tecra sp. z o.o. with its registered office in Gorzów Wielkopolski, entered into the Register of Entrepreneurs by the District Court in Zielone Góra, VIII economic department of the national judicial register, under KRS number 0000752946, NIP 5993235626 , share capital of 6000 PLN paid in full.
4. Use of the Purchase service is possible via the web browser Google Chrome, Opera Firefox, Brave, Edge or Safari.
5. Capitalized terms used in these Regulations shall mean:
 - a. Purchase – service consisting in the exchange of the Currency, for the TecraCoin cryptocurrency carried out in accordance with the Agreement, under the conditions set out in the Regulations;
 - b. Agreement – agreement concluded between the Customer and the Operator via the Website, under the terms and conditions specified in the Regulations;
 - c. Regulations – these documnet;
 - d. Operator – Tecra sp. z o.o. with its registered office in Gorzów Wielkopolski, entered into the Register of Entrepreneurs by the District Court in Zielone Góra, VIII economic department of the national judicial register, under KRS number 0000752946, NIP 5993235626 , share capital of 6000 PLN paid in full;
 - e. Order – an order to perform a Purchase service, submitted by the Client via the Form, specifying, among others, the amount of the TecraCoin cryptocurrency the Client wishes to purchase, the destination address for the cryptocurrency transfer, the parameters of the amount of the exchanged cryptocurrency and currency, the acceptable margin for differences in the parameters;
 - f. Order Form - a form made available by the Operator in order for the Customer to place an Order;
 - g. Website - the website made available by the Operator at <https://app.tecra.space>

Customer - a user of the Website who is a natural person with full legal capacity, a legal person or an organisational unit without legal personality and to whom the law grants legal capacity;

- h. Currency - a cryptocurrency or a state currency other than TercaCoin authorised by the Operator which is a commonly accepted means of exchange, used for making payments;
- i. Payment Intermediary - a service provider external to the Operator that accepts payments from the Customer.

6. The Customer concludes an Agreement with the Operator for the purchase service by accepting the content of the Regulations and submitting a valid and complete Order. The conclusion of the Contract shall be subject to recognition of payment by the Operator.
7. Placing an Order consists of completing and accepting the content of the Order Form by the Customer
8. Completing the Order Form requires:
 - a. entering the amount of TecraCoin cryptocurrency the Customer wishes to receive;
 - b. specifying the Currency for which the Purchase is to be made.
9. Entering the Purchase amount on the Order Form will automatically calculate the estimated equivalent amount of TecraCoin in the Customer's specified exchange Currency. Any interference by the Customer with these calculations is not permitted. The converted amount is calculated based on the exchange rate of TecraCoin cryptocurrency current at the time of entering the data in the Order Form and is indicative. The final amount of cryptocurrency TecraCoin purchased by the Customer after the transaction is calculated based on the exchange rate at the time of payment posting and reduced by any fees and commissions.
10. Order processing takes place within a maximum of 3 days after the Operator's payment is credited.
11. The Customer is obliged to provide correct and truthful data in the Order Form. In case of reasonable doubt as to the veracity of the data provided, the Operator has the right to suspend the execution of the Order until all doubts are clarified. In this case, the time of closing the transaction and determining the exchange rate for its settlement is taken as the moment of clarifying all doubts.
12. The Customer is obliged to comply with the provisions of commonly applicable laws and Regulations.
13. The Customer is obliged to exercise due diligence and not to act to the detriment of the Operator.
14. The Operator shall have the right to temporarily block the Customer's access to use the services due to the ongoing modernization work or in case of a reasonable suspicion of a critical error in the IT system that provides the service.
15. The Operator shall have the right to temporarily or permanently block the Customer's access to the service, if it has a reasonable suspicion or receives information that the Customer's uses the Service in a manner that violates or is likely to violate the provisions of generally applicable laws or the Regulations. In this case, execution of Orders placed by the Customer shall be suspended until all suspicions are clarified.
16. The Operator may request the Customer to confirm contact details provided in the Order Form, order parameters, as well as request confirmation of the Customer's identity by sending documents proving identity. In this situation, the execution of Customer Orders is suspended until appropriate confirmations are obtained, and the time of transaction

settlement and the moment of fixing the exchange rate is assumed to be the time of verification completion.

17. The Operator is obliged to immediately notify the Customer of the fact and reasons for failure to comply with the Order.
18. The Operator shall not be liable for failure or improper performance of the service due to circumstances beyond the Operator's control, fortuitous causes and as a result of actions by third parties or the Customer.
19. The Operator shall not be liable for the duration of the Order.
20. The Operator shall not be liable for failure to transfer to the Customer under the service due to circumstances beyond the Operator.
21. Subject to the mandatory provisions of law, the Operator shall not be liable for any damage suffered by third parties, directly or indirectly related to the use of the service by the Customer, unless the damage to the third party is due to circumstances for which the Operator is responsible.
22. Subject to the mandatory provisions of law, the Operator shall not be liable for any damage suffered by the Customer resulting from the non-functioning or malfunctioning of the Website or other software provided by the Operator in connection with the Purchase service.
23. The Operator shall not be liable for failure by the Customer to achieve the planned objectives or benefits that were intended to be achieved by using the service.
24. The Operator shall not be liable for permanent or temporary blocking of the Customer's access to use the service, related to interruptions in the supply of electronic, telecommunication, banking or payment services, provided by the Operator or provided to the Customer or the Operator by independent service providers.
25. The Customer has the right to lodge a complaint if the service is not performed in accordance with the provisions of the Regulations.
26. The Client should submit a complaint by mail, sending it to the address of the Operator's headquarters specified in the Regulations.
27. The complaint submitted by the Customer should include:
 - a. Customer data which enable adequate identification of the Customer,
 - b. details of the Order which the complaint concerns,
 - c. description of the irregularity which is the subject of the complaint.
28. The complaint should be submitted in the Polish language, within a maximum of 30 days from the date of occurrence of irregularity which is the subject of the complaint.

29. The Operator shall consider the complaint within 30 (thirty) days from the date of receipt of the complaint, responding to the complaint in the manner in which he received the complaint or by e-mail.
30. The Customer, who is a consumer within the meaning of Article 221 of the Civil Code, has the right to withdraw from the Agreement within 14 (fourteen) days from the date of conclusion of the Agreement. In order to withdraw from the Agreement, a statement should be sent to the Operator's address or the e-mail address platform@tecra.space.
31. By ordering the purchase service, the Customer agrees to perform the service by the Operator before the deadline for withdrawal.
32. The Operator shall be entitled to amend the Regulations without prior notice to the Customers.
33. Orders concluded and not executed before the date of entry into force of the amended Rules, the Regulations in the version applicable at the time of Order placement shall apply.
34. Transfer of rights or obligations arising from the Agreement by the Customer to a third party requires the prior consent of the Operator, expressed in writing under pain of nullity.
35. Any disputes related to the performance of the service shall be settled amicably by the Parties. If an amicable resolution of a dispute is ineffective, the court competent for its settlement shall be the court with jurisdiction over the Operator.
36. If one or more provisions of these Regulations become invalid or ineffective by law, final court decision or final administrative decision of a public administration body for any reason, all other provisions of these Regulations shall remain in full force and effect. The invalid or ineffective provisions referred to in the preceding sentence shall be replaced by provisions resulting from relevant provisions of law, producing legal effects which are the closest to those replaced.
37. In matters not covered by the Rules and Regulations shall be applicable provisions of universally applicable Polish law, in particular the Civil Code.
38. These Regulations are published on the website <https://tecra.space>.